

Ref. No.:-10-14/CHEM/CFSL/2017/GC-AMC
CENTRAL FORENSIC SCIENCE LABORATORY
Central Bureau of Investigation
Block No. 4, CGO Complex, Lodhi Road
New Delhi-110003.

Subject :- Quotations for AMC of Gas Chromatograph -regarding.

Interested firms/vendors may send their sealed quotations for **AMC of Gas chromatograph (Make-Thermo Scientific, Model-Ceres 800 plus)** to "The Director, Central Forensic Science Laboratory, CBI, Block No. 4, CGO Complex, Lodhi Road, New Delhi-110003' within 30 days from the date of display of the advertisement in the website.

Terms and conditions for the Annual Maintenance Contract (AMC) of Gas Chromatograph.

1. The quotations should be sent in properly sealed envelope and superscribed as "Quotation for AMC of Gas Chromatograph" with our reference number on the envelope.
2. The contracting agency shall truly & faithfully carry out the maintenance Job for preventive & non-comprehensive maintenance of GLC.
3. Depending on the maintenance requirements, the contracting agency shall provide service engineers on call basis as and when required within 48 hours.
4. AMC shall be on site non-comprehensive maintenance, which includes preventive as well as corrective maintenance.
5. The firm awarded with AMC shall carry out preventive maintenance of the equipment quarterly in a year and there shall not be any limit for the break down visits.
6. The non-comprehensive maintenance shall be carried out primarily at site of instrument in Chemistry Division CFSL, New Delhi on all working days during office hour. In case, the service provider feels that any part of equipment which is under AMC cannot be repaired at site, they will carry & deliver the same at their own cost and get it repaired at the earliest.

7. AMC shall cover cleaning of internal parts of equipment to prevent accumulation of dust, calibration of instrument, maintenance of column, injector, FID, identification of need to replace/repair any part necessary for keeping the equipment active and free of any defects/disturbance, any unscheduled call for corrective and preventive maintenance services, taking appropriate measures/steps in time to set right the malfunctioning of the equipment.
8. In the event of non satisfactory conduct of maintenance service, department shall have the right to terminate the maintenance contract on short notice.
9. The agency should ensure that the instrument would be in working condition during the period of AMC. **Before participating in the bid interested firms/vendor can check present status of equipment at site in Chemistry Division, CFSL New Delhi.**
10. Interested firms/vendors should quote the rate of non-comprehensive AMC of Gas Chromatograph.
11. The contract starts after confirmation of contract in writing.


(N. Ravi)
I/C Director
CFS/CBI/NEW DELHI

