

CENTRAL BUREAU OF INVESTIGATION
ANTI CORRUPTION BRANCH
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No.A7/AMC/Uniline UPS/CBI/ACB/CHN/2019

Dated 31.10.2019

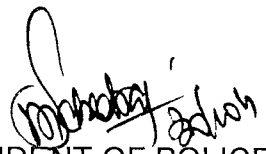
NOTICE INVITING QUOTATIONS

Sub: Quotations invited for rates to Annual Maintenance Contract for two number of 10 KVA Uniline UPS installed at CBI, ACB, Chennai - reg.

This office intends to enter into contract agreement for one year for Annual Maintenance Contract for the two number of 10 KVA Uniline UPS installed in CBI, ACB, Chennai.(Contract condition also attached).

S.No	Type	UPS SL No.
1	10 KVA Uniline UPS	ULD 11070
2	10 KVA Uniline UPS	ULD 11071

The Interested agencies may submit their willingness with your quotations, in a closed cover duly super scribed (Quotation for AMC of Uniline UPS), addressed to SP, CBI, ACB, Chennai by 10.11.2019. The same will be opened on 11.11.2019.


SUPERINTENDENT OF POLICE
CBI ACB CHENNAI

The Terms and conditions of Annual Maintenance Contract

The contract agreement will be for a period of one year subject to the following terms and conditions:

- (a) The contract shall be comprehensive in nature and includes replacement of all parts by genuine spares.
- (b) Spares will be charged for extra in case of UPS has been tampered with or damaged due to negligence of the client (For example in case if water/tea has been dropped).
- (c) The firm shall be responsible to upkeep the machines in working condition.
- (d) Battery of UPS being consumable items will not be covered under AMC :
- (e) CBI shall procure the batteries on its own in consultation with the firm whenever these become unserviceable. The firm's engineer will keep on updating the status of the batteries to CBI after checking the performance during the preventive maintenance to be carried out every 3 months :
- (f) The UPS requiring the replacement of parts shall be set in order within 48 hours at the premises of CBI after responding to the registered complaints/call. In case the machine is required to be taken outside the premises for repair, the freight / transportation charges will be borne by the firm:
- (g) In case the maintenance work is found unsatisfactory, CBI reserve the right to cancel the contract agreement by giving a notice of 30 days in advance:
- (h) In case CBI wants to shift the UPS to another LOCATION, this information should be given in advance to the firm for making the necessary arrangements for disconnection / re-installation of UPS systems and such shifting charges etc. shall be borne by CBI :
- (i) In case there is a major break down in UPS / stabilisers, the normal period for repair shall be 3 days.
- (j) Cost of damage caused to the machines under repair in the firm's workshop will be borne by the firm:
- (k) A Stand by system will be provided by the firm free of charge in case the system down time exceeds 72 Hrs.
- (l) Specially trained Technical staff from the firm will be sent for Preventive Maintenance once in three months:
- (m) Skilled personnel will be sent by the firm at any given time during the duration of the contract, during office hours i.e. 9.15 Hrs to 17.45 Hrs from Monday to Friday to attend/rectify complaints. If the firm fails to provide service in each case/complaint within the stipulated time i.e. attending service calls within 12 hrs., rectifying repairs within 48 Hrs in case of repairs replacement of spares to be carried out at the premises of CBI and within 72 Hrs. if the repairs are to be attended to at the premises of the firm, an amount of Rs. 1250/- per case per day in excess of the stipulated period mentioned herein, will be recovered from the firm.
- (n) This agreement is subject to exemption from effects of Wars, Riots, Strikes, and military or unlawful occupations, natural calamities and force majeure:
- (o) In the event of any dispute or difference between the parties hereto, such disputes of differences shall be resolved amicably failing which by the Arbitrator to be appointed by mutual consultation of both the parties. The decision of the arbitrator shall be final and binding on both the parties. Disputes if any, shall be subject to Chennai jurisdiction.